

# Working with the Heartland Center Learning Management System

# Introduction Video



HEARTLAND CENTER  
*for Population Health and  
Community Systems Development*

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# Heartland Center

[heartlandcenters.com](http://heartlandcenters.com)

- 30 years of workforce assessment, development, and evaluation experience, including tailored leadership development

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- Major upgrade to LMS completed to improve functionality and use 2018-2019

# HRSA Workforce Development

- Heartland Center, a designated HRSA representative in partnership with the Midwest Public Health Training Center (Region 7)
- Priority areas for the new 4 year cycle (in year 1)
  - Systems Thinking
  - Change Management
  - Persuasive Communication
  - Mental Health
  - Opioid epidemic
  - Obesity



# MO DHSS and the LMS

- Contract to support maintenance of LMS for local public health departments
- Promote through communication and trainings how the LMS can be used for the benefit of local public health departments
- Support evaluation of the use of the LMS
- Identify workforce assessment needs





# Historical work

- Workforce Development Portal created a couple of years ago
- Based on county level workforce assessment needs
- Counties provided information and guidance on own page
  - Butler County
  - Jefferson County
  - Lincoln County
  - St. Louis County
- St. Louis County page incomplete and needs revision
- St. Louis City has the option to create a page

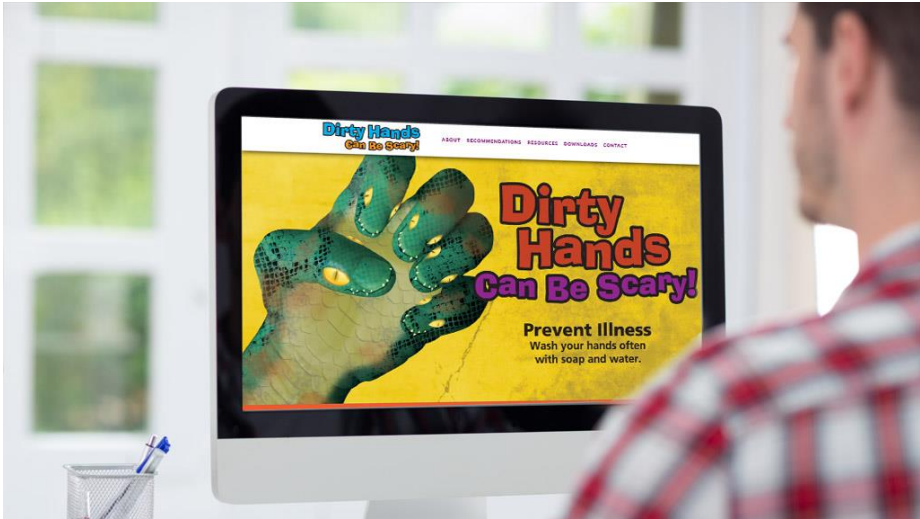
# Learning Management Features



# Create an Account

Information we gather for reporting includes:

- Organization
- Work County
- Profession/Discipline
- Job title/Role
- Primary Care setting
- Medically Underserved area
- Rural area



## LMS Navigation

➤ [Create a New Account](#)

➤ [Login To The LMS](#)

➤ [Course Catalog](#)

➤ [Search Courses](#)

➤ [My Transcript](#)

➤ [FAQs](#)

➤ [User Guide](#)

## New account

### ▼ Choose your username and password

Username \*

The password must have at least 6 characters, at least 1 number(s), at least 1 lower case letter(s)

Password \*

### ▼ More details

Email address \*

Email (again) \*

First name \*

Last name \*

City/town

Country

Select a country ▼



# Course Catalog



- The Course Catalog section allows you to view courses according to specific topics.
- Choose from over 20+ categories to find the specific course you are looking for.
- Each catalog page allows you to get “More Details” on the course before you take it.

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## Categories

Change Management

Child Health

Community Assessment/Community  
Health Improvement

Computer Skills/Social Media

Ebola

Emergency Management/Preparedness

Environmental Public Health

Epidemiology/Disease Investigation

Infectious Disease/Immunization

Health Care

Laboratory Science

Leadership/Crisis Leadership

Nutrition

Persuasive Communication

Policy Development & Law

Primary Care

Public Health  
Administration/Management

Public Health Agency  
Accreditation/Quality Improvement

Public Health Nursing

Public Health Practice

Special Health Populations

Systems Thinking

Workforce Development





# Search Courses



Browse through the courses by either searching for keywords of interest or the name of a course, or by scrolling down the page to view all courses in alphabetical order to find courses of interest.

Displaying 1 - 20 of 682

Search by Course Name

Apply

Reset

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### Course Name

**A CLAS Act: Enhancing Culturally and Linguistically Appropriate Services in Preparedness**

[More Details](#)

[Launch](#)

**EffectiveFrom our Heart to our Head: Strategies for Ethical Leadership**

[More Details](#)

[Launch](#)

**2 Years Later- Cont Psychological Difficulties of First Responders & the Affected General Population**

[More Details](#)

[Launch](#)

**5 Crisis Leadership Conclusion - Mitroff**

[More Details](#)

[Launch](#)

**8 Steps to Building and Sustaining Effective Coalitions**

[More Details](#)

[Launch](#)

**A CDC Update for Clinicians on Zika Virus Disease**

[More Details](#)

[Launch](#)

**A Physician's Practical Guide to Culturally Competent Care**

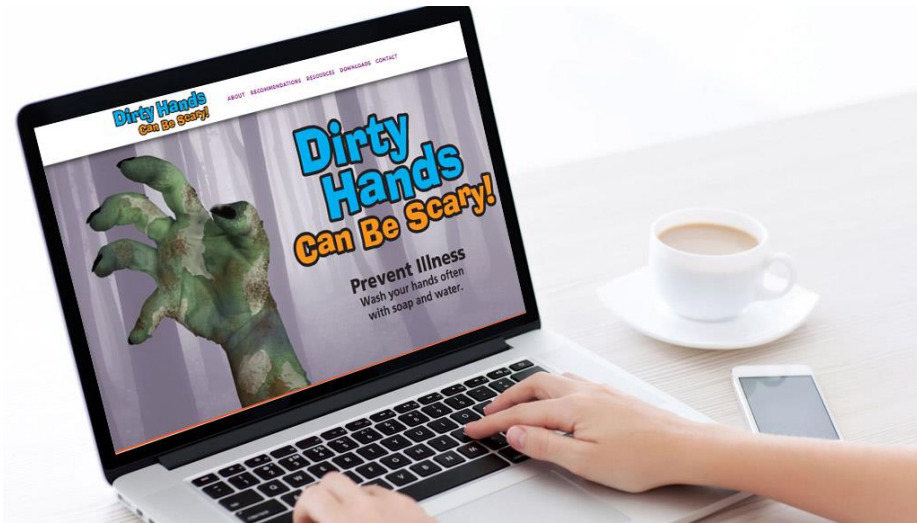
[More Details](#)

[Launch](#)





# My Transcript



The My Transcript section will allow you to see all courses that are in progress and completed. You will also be able to view, save or print out your transcript for proof of completion.

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### COURSE OVERVIEW

▼ All

Sort by

Course name

Summary



#### A CLAS Act: Enhancing Culturally and Linguistically Appropriate Services in Preparedness

...

In this one-hour webinar, which is part of the Hot Topics series, Ira SenGupta, Executive Director of the Cross Cultural Health Care Program, highlights standards as a set of guidelines and strategies for improving public health preparedness. The five steps to cultural competency are utilized to demonstrate the successful movement from cultural bump to cultural congruence in individual and community partnerships for health.

100% Complete



#### Effective From our Heart to our Head: Strategies for Ethical Leadership

...

Effective From our Heart to our Head: Strategies for Ethical Leadership

100% Complete



#### 10 TIPS FOR CREATING ACCESSIBLE ONLINE COURSE CONTENT

...

With recent lawsuits in higher education and updates to Section 508 on the horizon, it is more important than ever that online learning content be made accessible to students with disabilities. In this webinar, Janet Sylvia, Web Accessibility Group Leader and Web Accessibility Trainer, will provide you with 10 tips for making your online course material accessible.

# Advanced Leadership and Practice

Home ► Courses ► NW-Yale ► South Central Public Health Partnership ► Advanced Leadership and Practice

Turn editing on

This is an external course, which may require a separate login/account in the external system that hosts it.

Please use the Course Status link on the sidebar to complete this course in your Transcript, once you have successfully completed it in the external system.

[View Course](#)

## COURSE STATUS



[Click here to mark course as completed...](#)

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This is to certify that  
**Bob Smith**

has completed the course

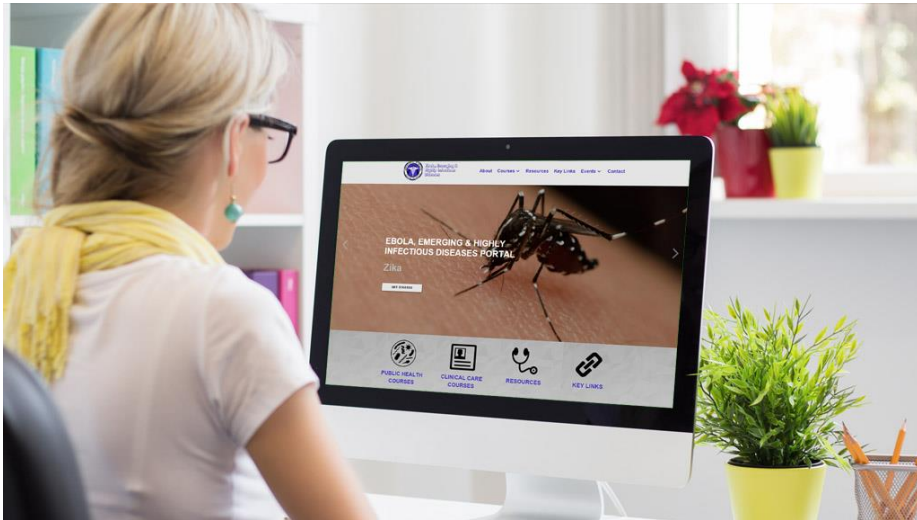
A CLAS Act: Enhancing Culturally and Linguistically Appropriate Services  
in Preparedness

September 19, 2018

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# Reporting



An important part of our newly upgraded LMS is reporting. We can work with you to create specific reports based on the information that is most useful to you and best suits your needs.



## CONFIGURABLE REPORTS

Basic Stats

Completion Information By County

Completion Information By  
Organization

Completion Information By  
Profession/Discipline

Course completions by Course Name

Course Information and completion

Raw Data

Number of users not completed  
courses

Total Enrolled by Course Name

User List

Users with Custom Profile Fields

=====

Manage reports

View report

Custom SQL

Filters

Template

Permissions

Calculations

Plot - Graphs



Report


Manage reports

usercount	totalenrollment	totalcompletion	userswithnocourse
2372	8013	1973	766

Total record count = 1

Execution time = 0.05 (Sec)

Download report:  CSV  XLS

 Print report

# What's Next

# LMS New Interface/Ecommerce

- New design and easier navigation



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- Courses are free but a price per course can be added in as needed
- Stand-alone LMS sites for a specific topic
- Even better reporting
- Better Workforce Sites for Missouri Counties
  - Only courses will show up on page that you want
  - Admin Login access per county
  - Specific reports as needed



## All Courses

### Filter by Tags

- ☐ Change Management
- ☐ Child Health
- ☐ Community
- ☐ Assessment/Community Health Improvement
- ☐ Ebola

[Clear filters](#)

Courses per page: 10 ▾



### 2 Years Later- Cont Psychological Difficulties of First Responders & the ...

\$0.00

On Demand

Quantity

Course Overview Course Quality Rating TBD Course Description This course is provided by  
[+ Learn More](#)

Share

Add to Cart

# Questions